

Task Group 5: User Resources and Services. 2010/2011 Plan

Session/Visit	Details	Date/Month	Organiser	Theme identified by
Research Support Event	½ day	January 2011 (December 2010)	June and Antonella	CPD annual planning event
Enquiry Handling Software	½ day	March 2011	Pat and June	Feedback from sessions this year
Focus groups and getting the best out of your survey results	½ day	May 2011	Pat and Coral	CPD annual planning event and group members
Mash – Ups event: focus on mobile technology	Full day with presentations in the morning and hands-on in the afternoon	April 2011 (June 2011)	Craigie-Lee and Simon	Feedback from sessions this year
RFID – Implications for Library Assistants (Roving support, self reservation – changing roles)	½ day (could turn into a full day) depending on speakers	April 2011 (before Easter)	Grainne and Coral	CPD annual planning event and group members
Visit to Surrey University and ‘splash’ with a talk on study skills/information literacy		July 2011 (June 2011)	Jennifer	CPD annual planning event
<i>Visit to Goldsmiths with a talk on ‘process – fix’ (Needs to be confirmed with CLP)</i>		<i>November/December 2010</i>	<i>Craigie-Lee</i>	<i>Members of the group</i>
Kingston looking at special collections		June 2011	Simon	Members of the group. Visit postponed from this year
Sessions/Visits for 2011/2012 (possible topics)				
Special collections, joint venture with local council				
Session on public engagement - look at visit to public facing library that has reputation for such activities e.g. Welcome Library or Women’s Library				
Wider service convergence looking at collaboration between academic and public libraries				
General statistical analysis relating to survey results				